



**NATIONAL  
PACIFIC  
INSURANCE**

# Ways to pay during COVID - 19

As the impact of COVID-19 evolves we have changed the ways to pay so that you can choose the option that best works for you.

## Bank Deposit

You can pay either by internet banking or visit one of the banks noted below.

Please ensure that you include details of your customer reference number and policy number to ensure that we can match the payment with your policy. An example of this is XZH001/12345678.



### **ANZ Bank (Samoa) Limited**

Bank A/c Name	National Pacific Insurance (Samoa) Limited
Account Type	Business Checking
Bank A/c No.	1200260
Swift Code	ANZBWSWW

## Cash Payments

We are unable to receive cash payments at this time, instead we ask that you deposit your cash into one of our bank accounts noted above.

## Cheque Payments

You can post us a cheque, however this is reliant on the postal service continuing.

Cheque payments are to be made payable to National Pacific Insurance (Samoa) Ltd and keep in mind that it can take up to 7 business days to receive and process any cheque payment.

When sending your cheque, please include your remittance advice/ payment slip or alternatively ensure that your customer reference number is written on the back of the cheque. Your customer reference number will normally be found in the top right hand corner of your documents.

Our postal address is: PO Private Mail Bag,  
Development Bank of Samoa Building Level 5,  
Beach Road,  
Apia,  
Samoa

As a temporary arrangement we cannot accept cheques in person, however we have the facility for you to place your cheque (during business hours):

- in the locked box outside the office; or
- under the office door.

Please do not place any cash in either of the above.

For any queries, please call +685 20481  
or email us on [nationalpacificinsurance@npisamoa.ws](mailto:nationalpacificinsurance@npisamoa.ws)